

Implementation and Enforcement of the EAA at national level

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regulation made simple

Cutting through the complexity of communications sector **regulation, policy and law:**



telecoms



media



digital
economy



postal



competition



radio
spectrum



consumer
protection



sustainability



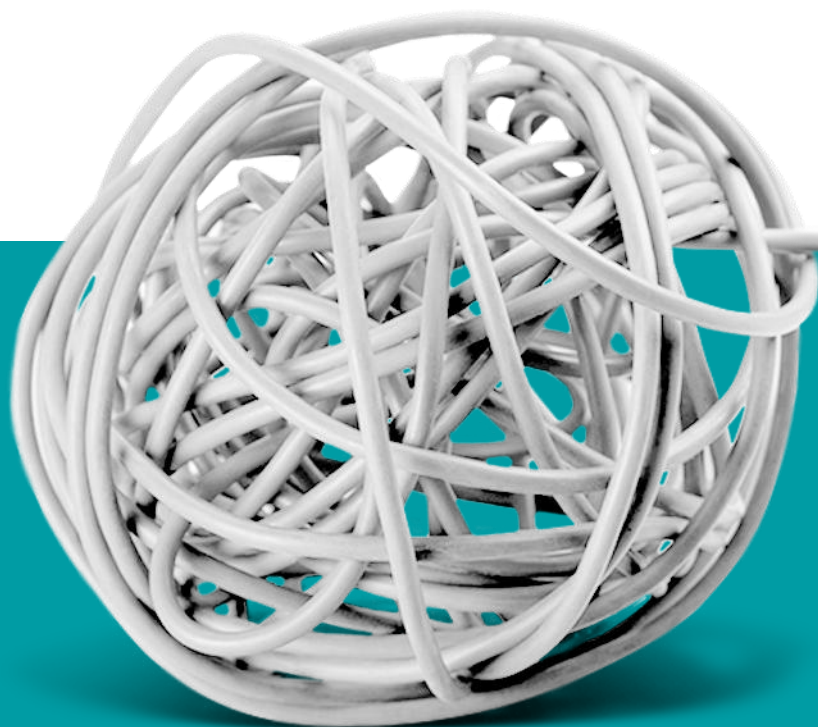
internet
of things



✓
across
the globe



✓
to provide **clarity**
and independent
insights



regulatory
training



regulatory
intelligence



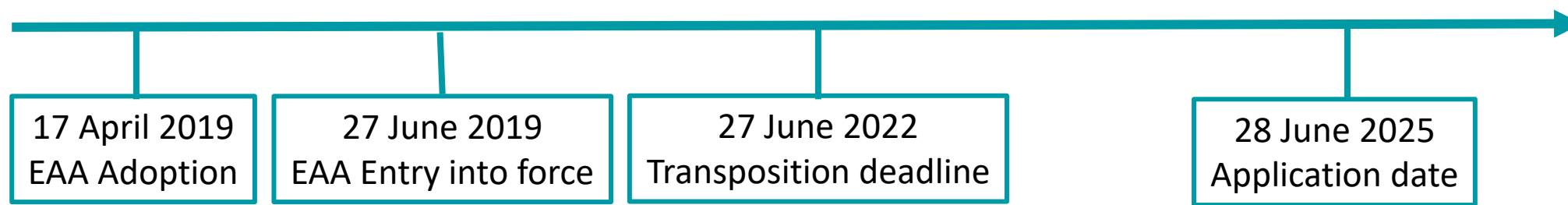
custom
research



conferences
& networking

EAA: Transposition Status

EAA timeline



- Substantial number of Member States missed the 2022 transposition deadline
- The number of transposition acts varies significantly across Member States.
- Today, all Member States notified national transposition measures.
- In January 2026, the European Commission considered that there were still transposition gaps in nine EU Member States

EAA: Enforcement Authorities for Electronic Communications

Key findings for the 12 EU countries* surveyed:

- **Large number of competent authorities** responsible for:
 - Market surveillance of electronic communications **products**
 - Compliance of electronic communications **services**
- **12 EU Member States:** possibly up to **40 supervision and enforcement authorities**
- Incl. **regional authorities** in some countries
- **Germany** and **Spain** have set up a coordination body at national level:
 - Germany: MLBF started operating in September 2025
 - Spain: UTAC was set up in March 2026

*BE, CZ, DE, FR, IE, IT, NL, PL, PT, SK, ES, SE

EAA: Enforcement Authorities for Electronic Communications

Key findings for the 12 EU countries* surveyed:

- For electronic communications, the authority responsible for the compliance of products and services often differs:
 - In most countries, the **telecoms NRA** assumes responsibility for accessibility of electronic communications **services**.
 - In **Belgium, Poland, Portugal** and **Sweden**, the telecoms NRA is also in charge of the compliance of (some) electronic communications **products**.
- Some countries established a **single point of contact** for complaints:
 - **Poland** – PFRON
 - **Portugal** – INR

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EAA: Level of Potential Fines

Key findings for the 12 EU countries* surveyed:

- Levels of fines vary. Some examples:
 - Germany: €100.000
 - The Netherlands:
 - for failures regarding communications **products**: max. €103,000
 - for failures regarding communications **services**: max. €900,000 (or a % of annual turnover)
- No authority publicly reported imposing fines

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EAA: Guidance, Monitoring and Enforcement

Key findings for the 12 EU countries* surveyed:

- Authorities issuing guidance
- Ongoing supervision actions reported in Sweden
- In France, associations initiated court proceedings against e-commerce websites for failing to comply with the EAA requirements

*BE, CZ, DE, FR, IE, IT, NL, PL, PT, SK, ES, SE

Thank you!

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